

25th May 2010

GARTEC

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Dear Peter

I am writing to thank you for the wonderful job you did cleaning the carpets and swivel chairs in our offices. We were truly shocked by the amount of dirt that came out of our carpets as we believed that they were quite clean. We were also amazed that you managed to get the gum out of our reception carpet which has unfortunately been there for many years.

The room seems far brighter and the carpet tiles look like new. We made the decision to have the carpets and chairs cleaned for hygiene reasons and did not realise it would boost the appearance of our offices too.

It was really appreciated that you were willing to schedule your visit for a Saturday when the offices were empty. We will be using you again in the future and would be delighted to offer a reference when required.

Yours sincerely



Gemma Hovell
Accountant